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Would a breakthrough cheese technology be accepted by the consumer?

Marielle Harel-Oger, Christophe Martin, Stephan Marette, Julien Chamberland, Gilles Garric

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#ADSA2023

ADSA[®] 2023 Annual Meeting

June 25–28, 2023

Ottawa, Ontario, Canada



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adsa.org/2023



Would a breakthrough cheese technology be accepted by the consumer?



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#ADSA2023

> Outline

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- *Why innovate?*

2

- *How can we innovate in cheese technology?*

3

- *Would a breakthrough cheese technology be accepted by the consumer?*

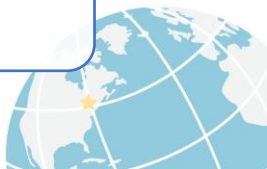
4

- *Questions in progress*

5

- *Conclusion and perspectives*

1



1 • Why innovate?

Because the context is evolving constantly ... and we have to adapt

Resources are limited

... Cheese processing is energy and water-intensive and pollutes

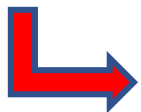
Energy, water and pollution



- Scarcity of resources and ... a rise in prices
- Water scarcity: **-15%** of renewable water resources in France in 20 years
- Growing greenhouse gas (55.6 Gt CO₂ eq in 2020, **+ 55%** between 1990 and 2019)

Prices	Δ (2021%2020)
Electricity	+6.6%
Gas	+33.2%
Oil	+21%

	Cheeses
Needs in Energy	4.9 – 8.9 MJ/kg cheese
Needs in fresh water	1.2 – 3.8 l/l milk
Kg eq CO ₂ / Kg cheese	~ 1 [0.6 Fresh – 1.2 Hard]
Wastewater	0.9+/- 0.5 l/l milk
Whey	90% of the milk



Processes must be (more) sustainable/effective: energies, water, materials



Because the context is evolving constantly ... and we have to adapt

Demand: (urban) population growth and... (9,8 B 2050)

People will continue to eat cheeses in the next decade



- **1/3 of the milk** converted into cheese at a global scale (**2022 = 23 Millions T**)
 - Especially in **emerging countries**/less in developed countries



FAO Perspectives	2022	2031	Δ (%/y)
World cheese consumption (kT)	25500	28136	+1,15%
Developed countries consumption (kT)	19806	21393	+0,9%
Emerging countries consumption (kT)	5694	6743	+2%

But: uses evolved, ... are evolving and will continue to evolve

- Shift from **cheese board** to **ingredients** with **functional properties**:
More than **55%** in France and **> 80%** in emerging countries
sliceability, shreddability, meltability, stretchability, ...



Cheeses must be adapted to their new uses: functionals/new textures - Flavours

3



Obesity and related diseases ...

Growing obesity in France by age

Obesity	1997	2009	2020
18-24 years old	2.1%	4.0%	9.2%
35-44 years old	7.7%	13.9%	16.7%
>65 years old	11.2%	17.9%	19.9%

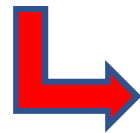


Inserm

NUTRI-SCORE



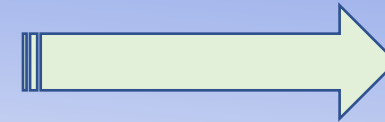
French National Institute of Health and Medical Research



Cheeses must be healthier

less: fat, salt and with: microorganisms, probiotics

A lot of expectations and specifications to solve for designing new products



4

But: new knowledge allows us to adapt to new needs and constraints:

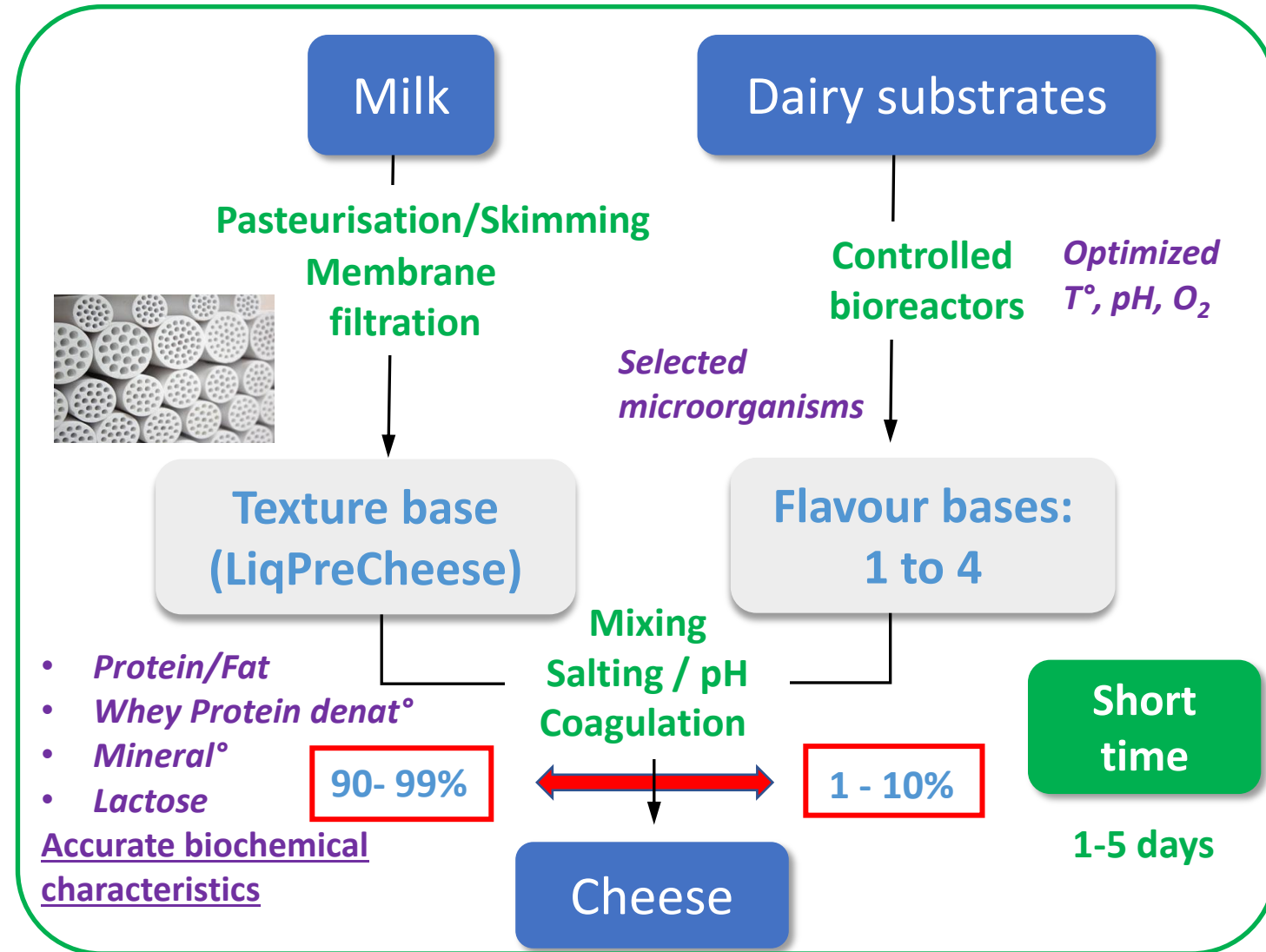
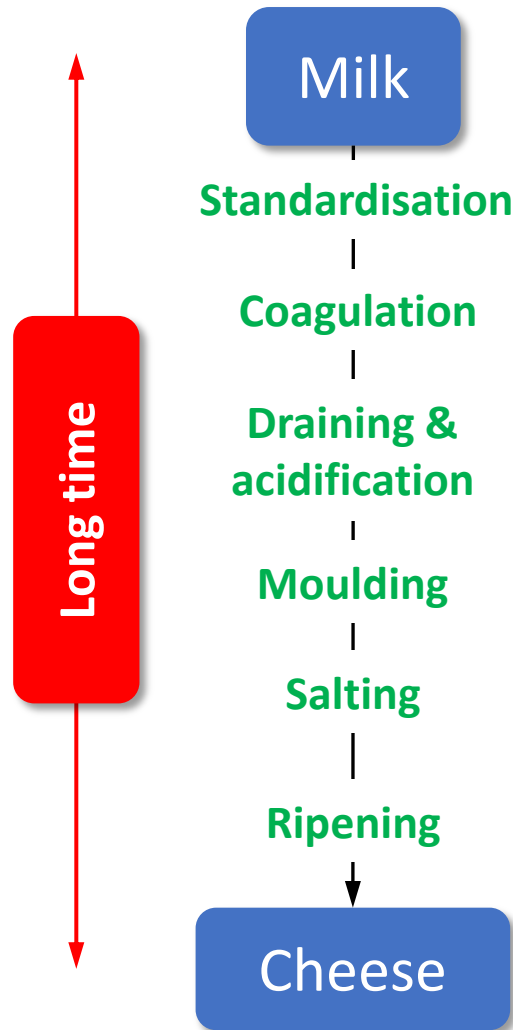
* **Metagenomic/meta-transcriptomic methods** are effective to understand new routes for producing **molecules** of interest for **taste** and health (**vitamins**)

* **Decoupling** technological parameters permits to **improve process efficiency/new uses**

• How can we innovate in cheese technology?

➤ Example of an innovative process by decoupling texture and flavour: GARRIC and al WO 2016/108024

Traditional cheese making



From 'Innov Process':
reorganize and optimize these 4 stages



➤ A large range of texture: by controlling...

- LLOYD texture meter TA +: 50 N force applied on a 1 cm diameter disk
- Firmness defined as the max force reached at the first displacement of the probe

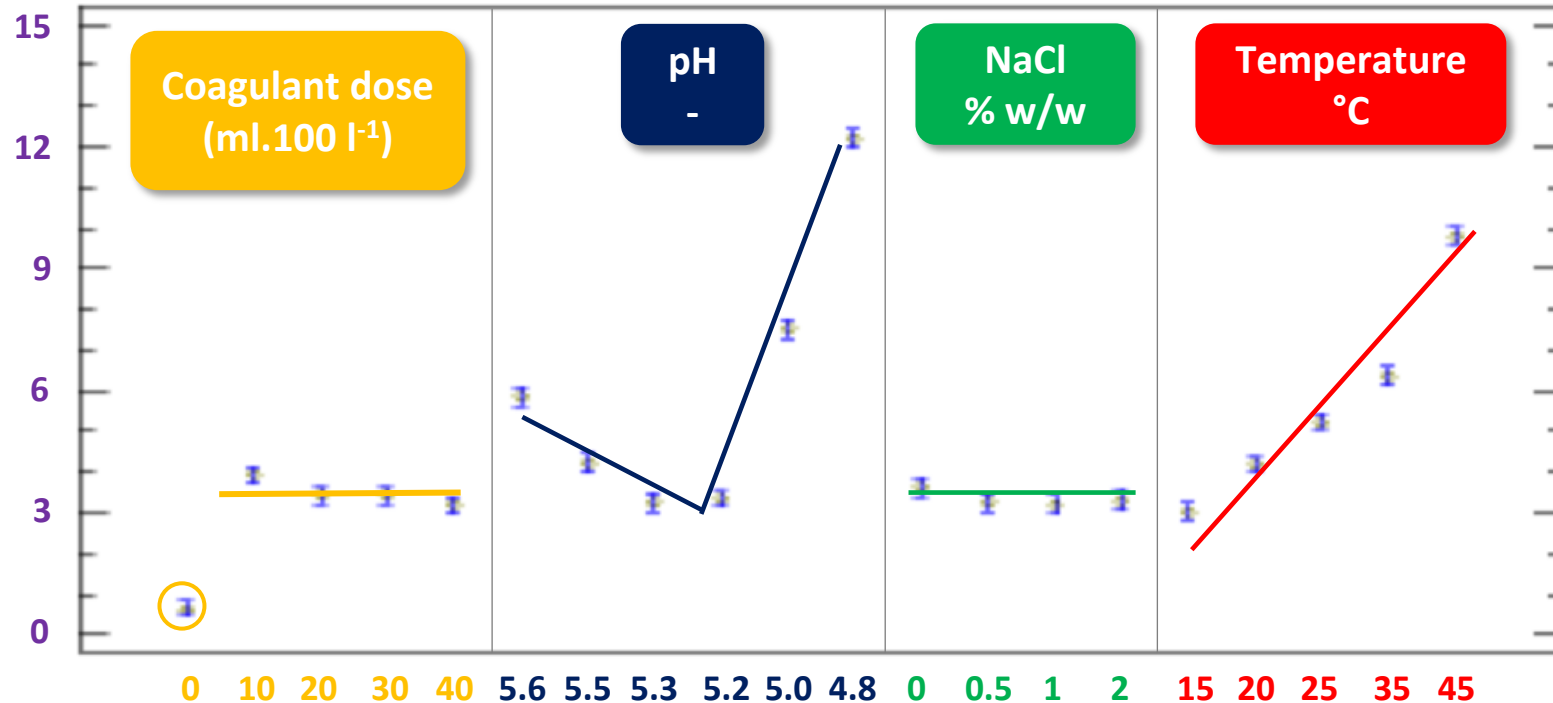
Texture
Profile
Analysis



Firmness (kg.F)

Large range of texture obtained from the coagulation step

- Strong influence of pH and temperature
- No influence of coagulant and NaCl content
- Firmness ranging from spreadable to firm (semi hard cheese)



➤ Designing the flavour bases

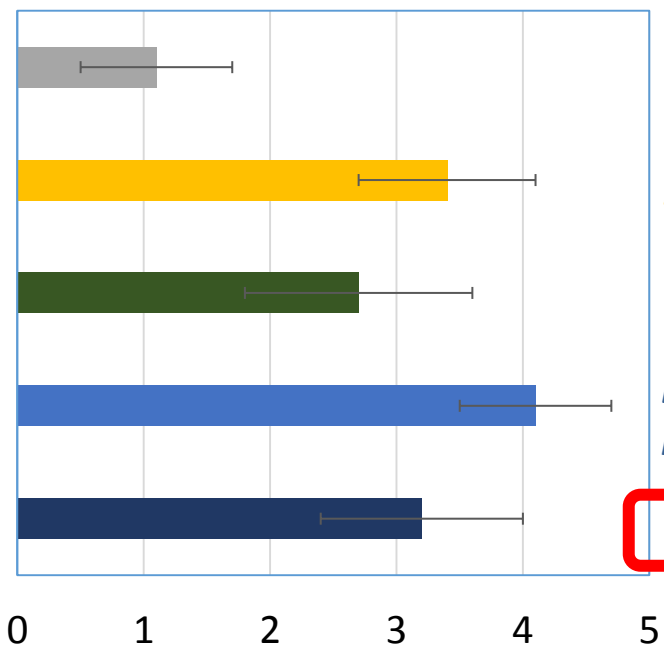
4 microbial species



Culture

- Optimized growth conditions (substrates, T°, pH, O₂, time...)
- Production of **key flavour compounds**

Blind test



Flavour Intensity score (mean 12 judges)

Descriptors and flavours

Mild

Butter

Cauliflower

Lipolysed, rancid

Complex

Fruity

Molecules

- Diacetyl
- Sulfur compounds
- Branched-chain alcohols
- Short-chain fatty acids
- Methyl ketones
- Branched-chain aldehydes
- Propionic acid

Sensory analysis

- Panel of experts, 12 judges
- 5 points rating scale
- GC-MS analysis
- off flavour compounds

7

Types and doses of MO => mimic existing cheeses or to create new flavours/complex-strong

• Would a breakthrough cheese technology be accepted by the consumer?

MARTIN and al, Food Quality and Preference - 2023



Acceptability of a sustainable technological innovation applied to traditional soft cheese: Information concerning the benefits for health and the environment can compensate for a lower hedonic appreciation



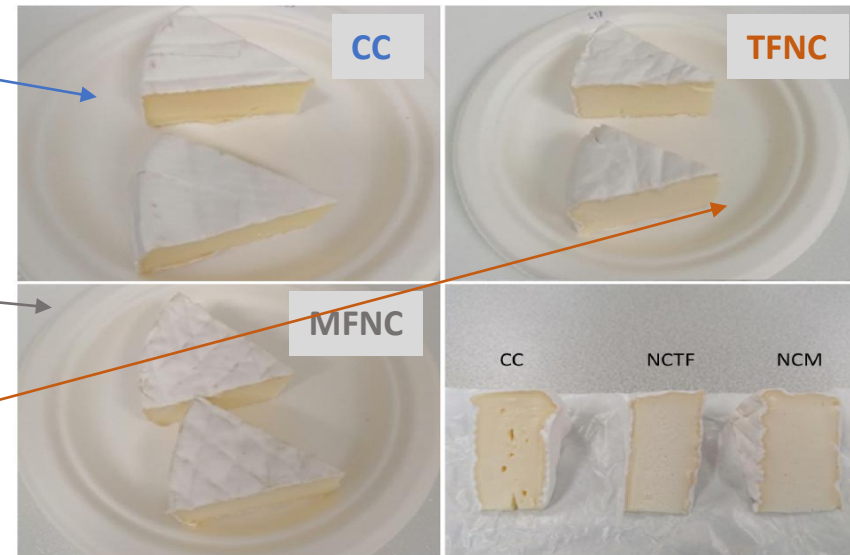
- **The objective** of the work was to study the reaction of consumers to a radically new manufacturing process applied to a traditional product like Camembert.

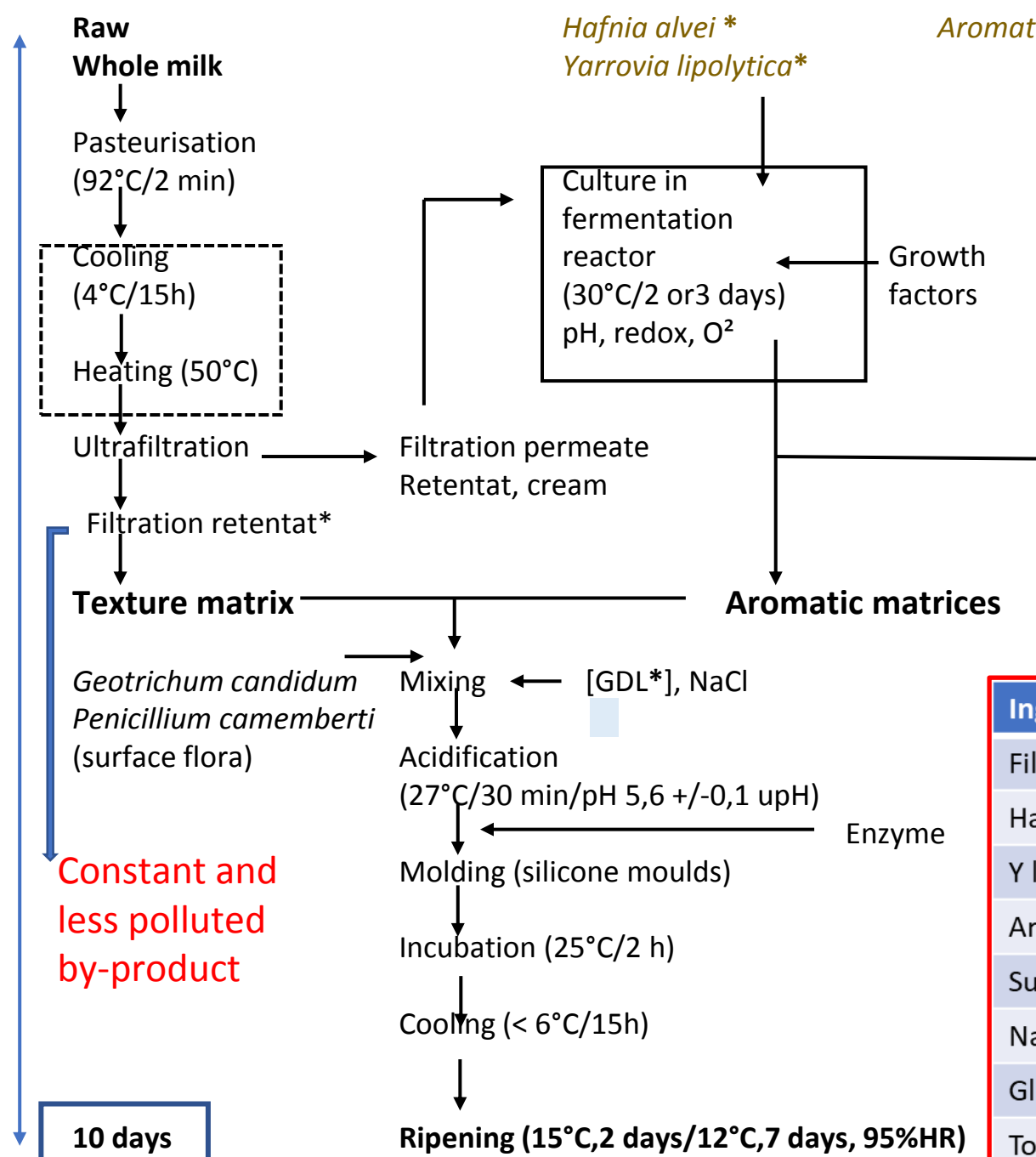
- **Method:** a traditional cheese and two cheeses resulting from a new sustainable process were evaluated by 142 consumers (compared acceptability)

Commercial traditional bloomy soft cheese (CC): Ortolan®
Milleret Bourgogne, France

Mild flavoured New Cheese (MFNC) =>
buttery notes (From'Innov process)

Typical Flavoured New Cheese (TFNC) =>
copying a Camembert (From'Innov process)





Accurate flow chart used Principle of the From'Innov new two cheeses

The * indicates the differences between the two experimental cheeses

Typical Flavoured New Cheese

Mild Flavoured New Cheese

Ingredients (% w/w)	TF	MF
Filtration retentat	90.5	95.2
Hafnia alvei	4.0	-
Y lipolytica	0.5	-
Aromatic NIZO	2.0	2.0
Surface flora	2 doses	2 doses
NaCl	1	1
Glucono Delta Lactone	2.0	1.8
Total	100	100

Constant and less polluted by-product



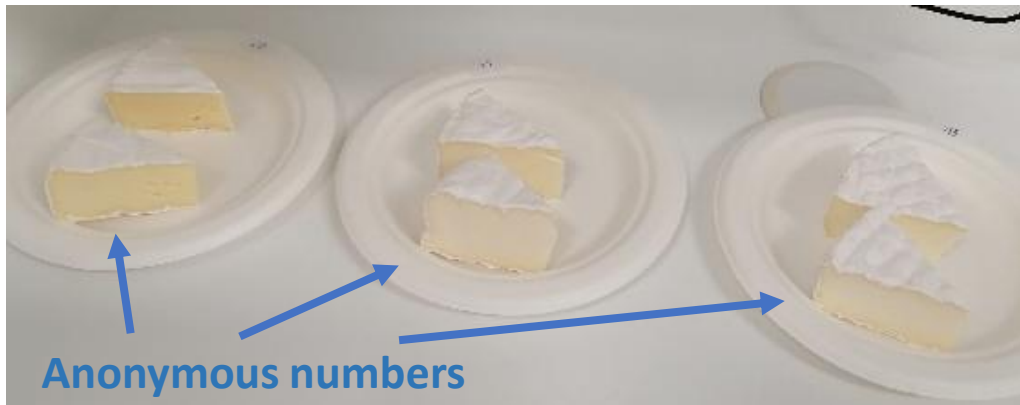
Method: 5 stages

1. Blind test ⇒ **First evaluation : 1.** the subjects were asked **to rate** how much **they liked each cheese** on a **10- points** linear scale

Ex : cheese N° **1, 2, and 3**



Overall liking score for the 3 cheeses obtained using an unstructured linear scale, ranging from *“I don't like it at all”* (left end, score = 0) to *“I really like it”* (right end, score = 10).



1. Blind test
WTP (1)

2. the subjects had to give their Willingness To Pay (WTP) for each cheese using a multiprice list

The subjects had to tick the price point they considered acceptable for each cheese



Nouveau Procédé
1 unité de 250g

Mild Flavoured New Cheese

	Oui	Non	Peut-être
1,00 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,10 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,20 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,30 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,40 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,50 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,60 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,70 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,80 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,90 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,00 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,10 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,20 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,30 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,40 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,50 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,60 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,70 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,80 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,90 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3,00 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Procédé classique
1 unité de 250g

Commercial Cheese

	Oui	Non	Peut-être
1,00 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,10 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,20 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,30 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,40 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,50 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,60 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,70 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,80 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,90 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,00 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,10 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,20 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,30 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,40 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,50 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,60 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,70 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,80 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,90 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3,00 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



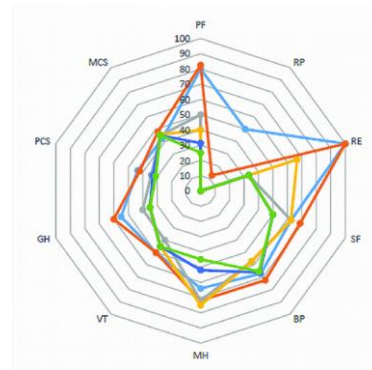
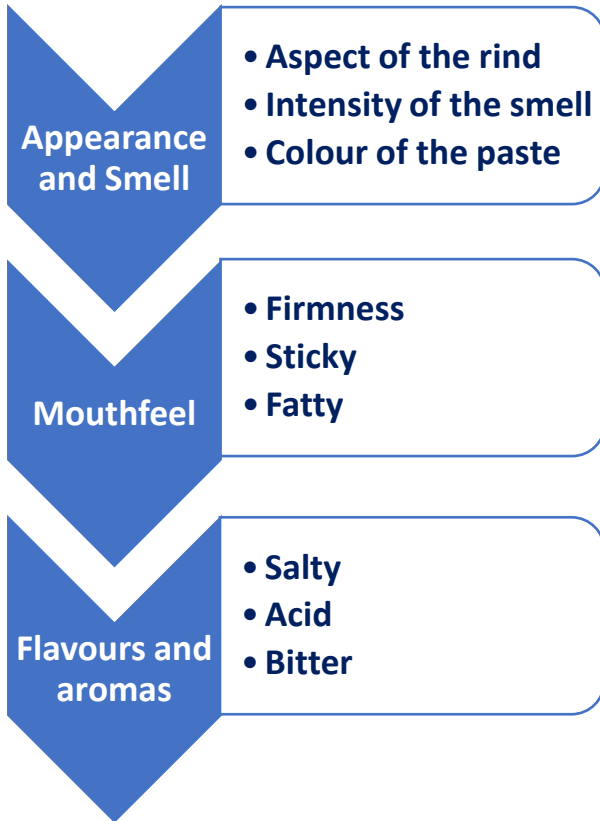
Nouveau Procédé
1 unité de 250g

Typical Flavoured New Cheese

	Oui	Non	Peut-être
1,00 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,10 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,20 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,30 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,40 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,50 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,60 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,70 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,80 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1,90 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,00 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,10 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,20 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,30 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,40 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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2,70 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,80 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2,90 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3,00 €	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

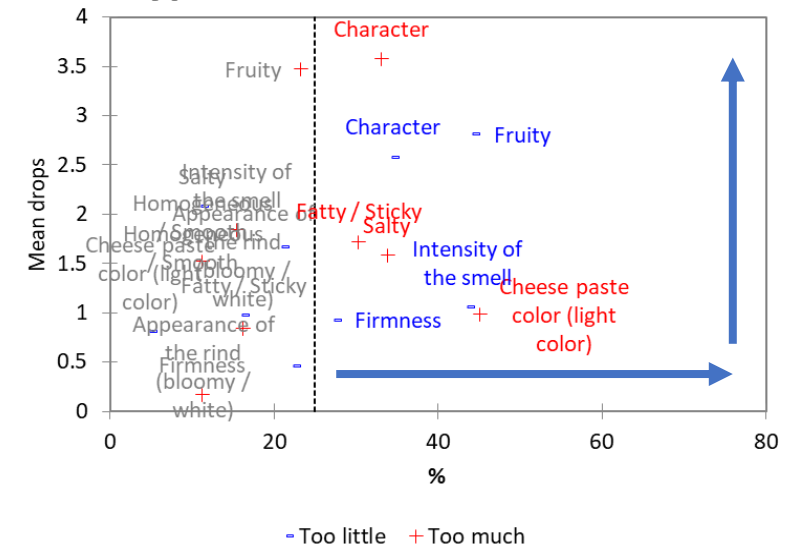


2. Blind test ⇒ The subjects were asked to successively taste the three cheeses and **specify their level of satisfaction with the intensity of nine sensory properties** → with a **Just About Right** scale: **JAR** ⇒ **penalty analysis**



↳ **JAR permits to establish a « spyder diagram »**

Typical Flavoured New Cheese



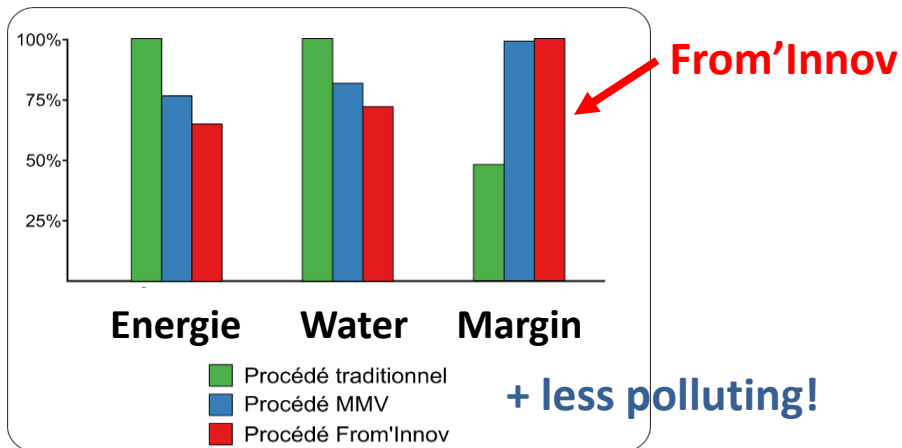
Penalty analysis: Percentage of responses on the x-axis and the penalty scores on the y-axis (mean drops). In red, the properties perceived as too intense / present. In blue, properties perceived as not intense / present enough. In grey, the sensory properties for which the response percentage is too low to conclude (< 25% of the panel).

3. Information: we then gave subjects information about **the manufacturing processes** of the three cheeses, **the subjects** had to give their **WTP: WTP2**

*“A new manufacturing process has been developed by INRAE. It makes it possible to obtain cheeses by following a manufacturing process different from the traditional process. Compared to the traditional cheese-making process (coagulation, draining, salting then ripening), the new process **reorganizes and optimizes the manufacturing phases** (draining, salting, ripening and coagulation). The optimization of the stages makes it possible to obtain a finished product that can be consumed **10 days after manufacture, compared to 20 days** for a conventional process”.*

4/5. Information: The subjects received information concerning **the advantages** for the **sustainability** (Group 1) or **health** (Group 2) linked to the **new cheese-making process** and then had to give their WTP again: **WTP 3** and **WTP 4**

CHAMBERLAND and al, Journal of Cleaner Production - 2019



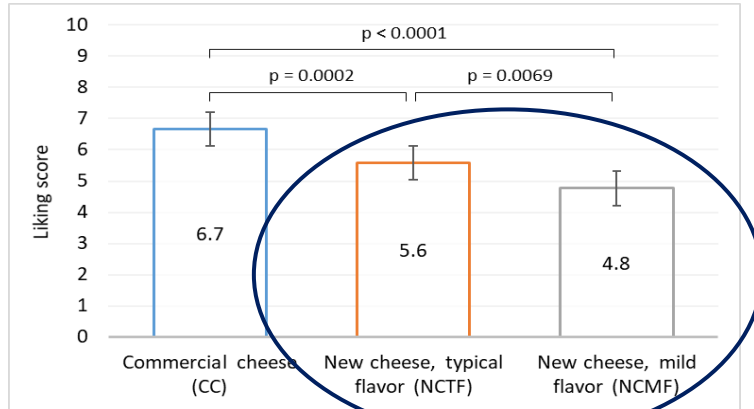
Biochemical characters	CC	Mild F	Typical F	Δ NC/CC (%)
NaCl % (m/m)	1.53	1.18	1.21	- 22%
Fat % (m/m)	30	21.5	21	- 29%
Dry Matter % (m/m)	50	44.6	44.2	- 11%
Ca mg (m/m)	429	531	539	+ 20%

6. Questionnaire: We did a demographic profile and a short study of subjects' consumption of cheeses



Results

1. The CC cheese was preferred in the blind test and WTP 1 higher as a consequence



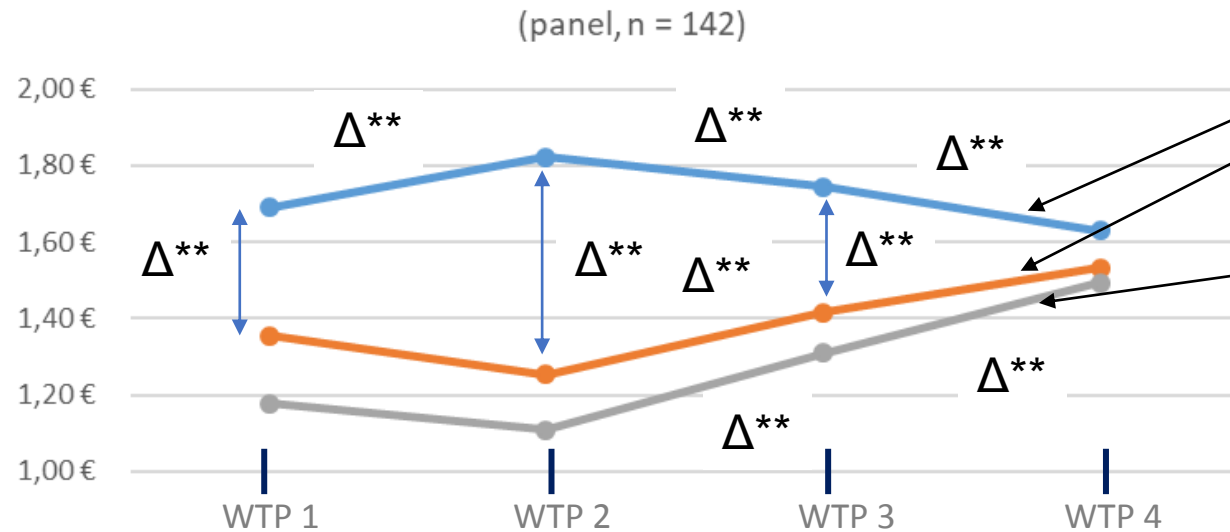
Overall Liking scores obtained by the three products (average liking score, standard error, and p value from the Tukey HSD test).



Proof of concept and not commercialized cheese



Evolution of Willingness To Pay (WTP) during the experiment



Ortolan: CC
Flavoured Cheese: TFNC
Mild (flavoured) cheese: MFNC

Δ** denotes significant difference at 1% as tested by the Wilcoxon test



➤ Results

2. Information on the classic versus innovative process significantly increase the WTP gap:

Significantly due to the increase in Commercialized Cheese (CC)

Non significantly due to the decrease in New Cheeses (NC)

3. However, information on health and sustainability (or the inverse) narrowed the WTP gap significantly

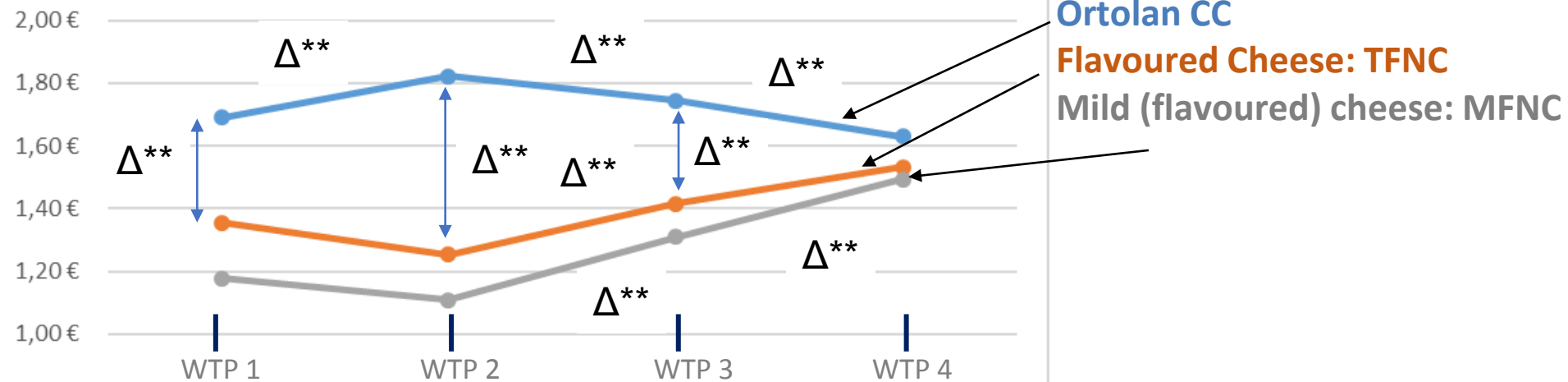
Without significant differences in any order of information

4. Finally, the WTP for the 2 NC were not significantly different with the CC

Despite all the information (perceived negatively then positively) the final score for the 2 NC is significantly higher than the initial assessment, and equal for the CC

Evolution of Willingness To Pay (WTP) during the experiment

(panel, n = 142)



Δ** denotes significant difference at 1% as tested by the Wilcoxon test



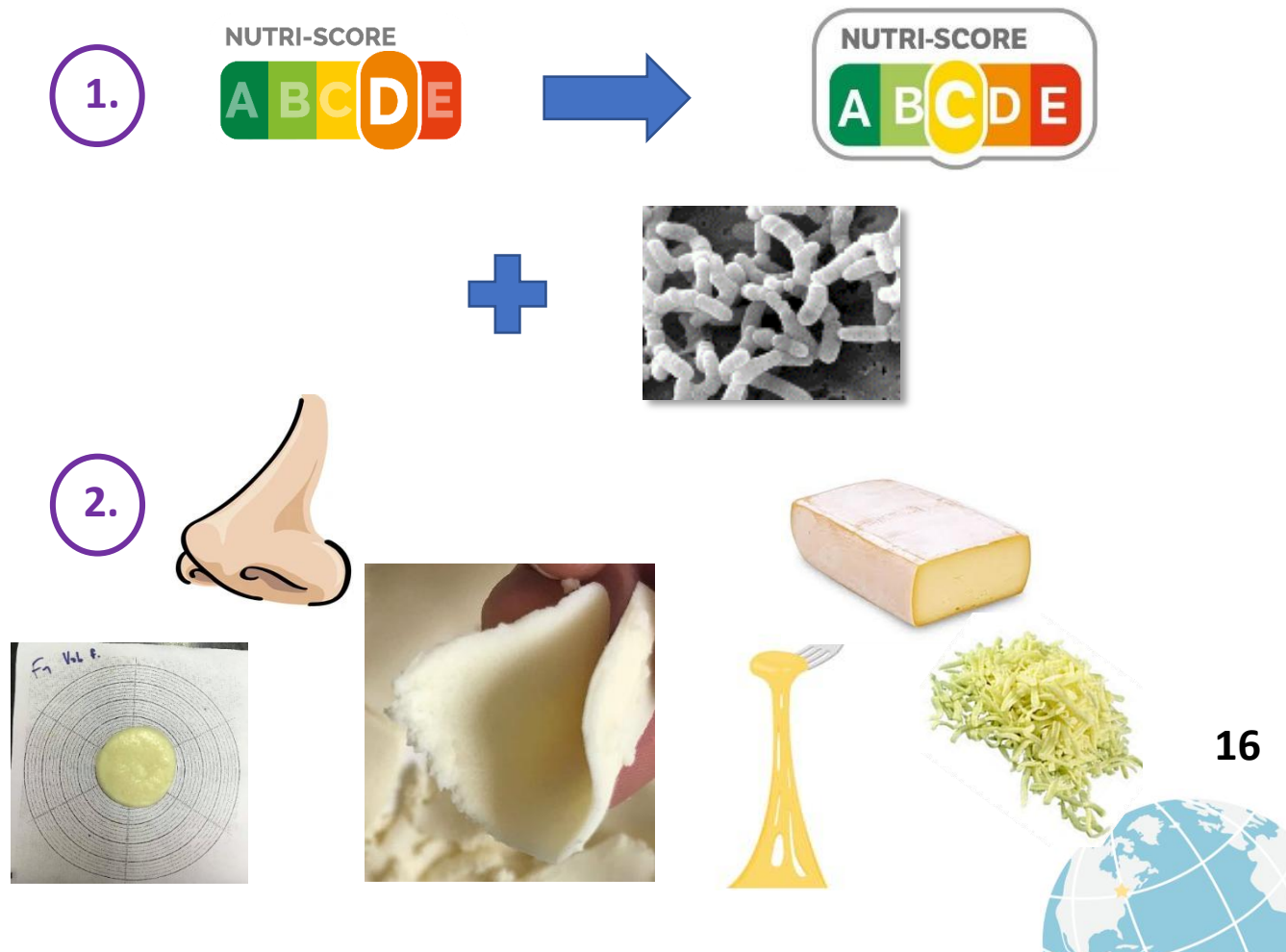
With the same methodology, we are continuing our investigations...

1. **By testing** the effects of a lower **NUTRISCORE (from D to C)** and **the addition of probiotics** on **subjects' WTP**

We are able to decrease fat and salt to reach a **C NUTRISCORE** and add probiotics without bad acceptance

2. **By testing** a **semi hard cheese** produce with the new technology with **functionalities** (meltability, stretchability, sliceability and shreddability) ... and **new flavours** on **subjects' WTP (very challenging)**

We are able to obtain a better sustainability with a shorter ripening and create new flavours



• Questions in progress

3. Then: How to adapt new products to market expectations



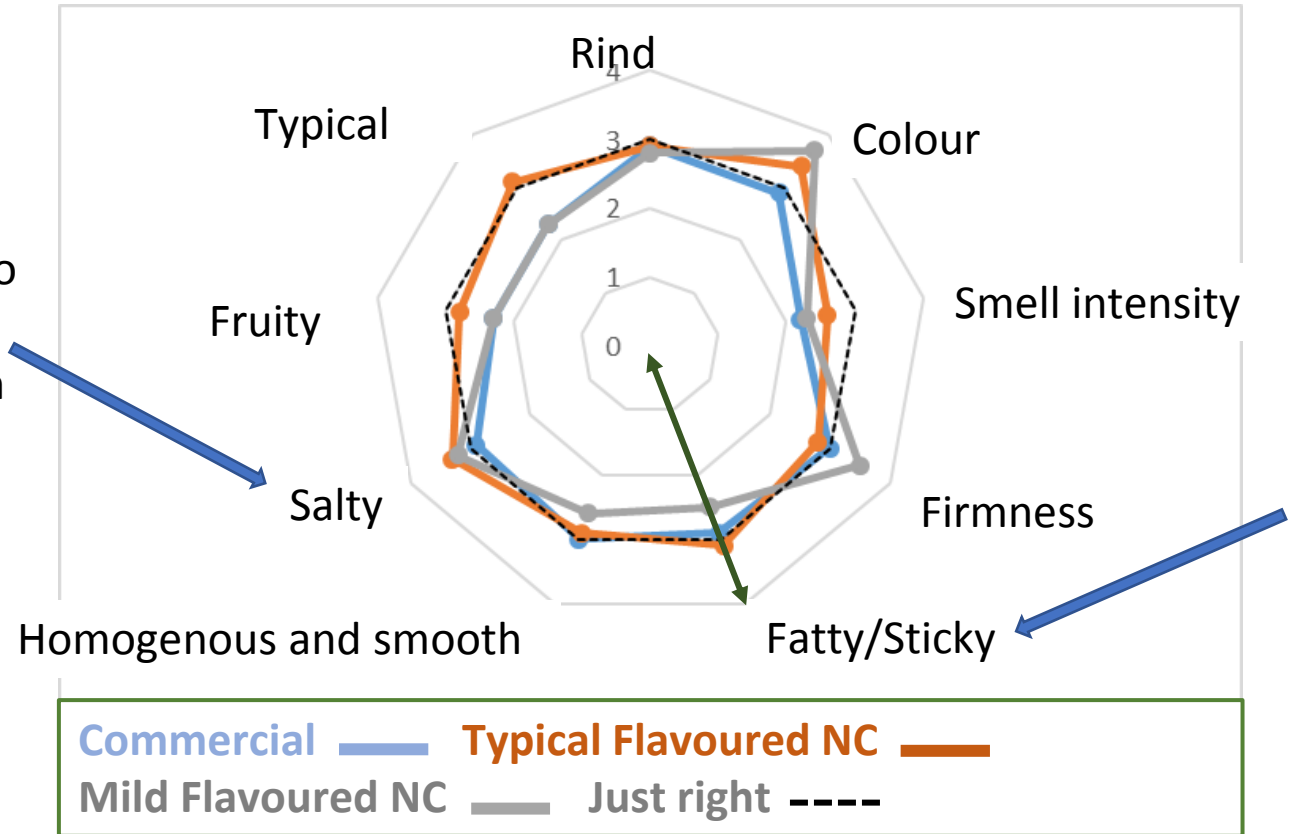
The spyder diagram (JAR) permits us to understand how to modulate parameters to join market expectations

1. to copy or to improve existing products

2. to create new products:

“How to obtain aroma in solubilized soft cheese” by Marielle HAREL-OGER (as we did for the Typical flavoured camembert): very new!

Despite the buffering capacity => (upcoming publication)



Finally... the next frontier will be:

Cheeses will continue to be traded ...

- 14% of the world cheese production is traded
- +15% at a global scale 2015/2021 vs +29% 2021/2030 in China



CNIEL 2022
OECD-FAO 2022



1. Because the trade in cheese will go on and increase, **we have patented this uncoupling technology by drying simultaneously or separately the texture matrix and flavour matrices (EP3240430A1).**

We have now to measure by **Life Cycle Analysis the footprint of this technology** in comparison with the others.

2. Because rehydrating cheese powder is convenient (in some countries without dairy sector), **we develop new powders with functionalities and flavours for domestic or industrial uses**



Innovative cheesemaking concept

These results show that:

There is no major opposition to the application of technological innovations to traditional products such as cheese

and: for a new technology information concerning **health** and **sustainability** is positively accepted



1. We copied a **Camembert cheese** but for the **future** we are able to propose **breakthrough cheeses**
 - * for **Western countries**: **sweet cheeses** with different layers, texture, flavours, presentation
 - * or for **Emerging countries**: **healthier, sustainable and adapted to demand**: => **acceptability/need?**
2. Can we adapt this technology to **plant based product?**
3. **The last stage** will be to understand if **the dairy sector is ready to adopt such a technology**: who could appropriate it and when? Major industries, SMI, farmers, artisans, ...



➤ Thank you for your attention

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